

# **MANAGED SERVICES**



As a service-focused data center company, we provide our customers with an extensive list of managed services to help them function optimally. We consider ourselves your IT partner, not just a provider of colocation space. We have over 20 years of experience in IT and networking, and with a skilled, 24x7 onsite staff, we set the bar high when it comes to data center services.



#### **Virtual Hands**

Data Foundry's certified technicians, electricians and engineers provide onsite services so that no one from your company has to be present, such as remote cabling, equipment installation and replacement, power cycling, network connectivity patching, hard drive swaps and more. Support is available 24x7x365.



#### **Blended Bandwidth**

With 17+ network providers offering service in our data centers, we are able to deliver reliable, high-bandwidth, commercial Internet services backed by a fully redundant network using a blended bandwidth approach. We set the standard for quality with our 100% network headroom policy.



#### **Private Transport**

We arrange private point-to-point connections between your data center deployment, offices and the cloud.



### **Network Management**

Our certified network engineering team will monitor and manage the day-to-day operations of your network so you can give time back to your IT staff. They also provide network security solutions and conduct routine maintenance. Our engineers will optimize your network and treat it as if it were their own.



## **Dedicated Cloud Storage**

Reduce CapEx and annual maintenance costs with our enterprise Storage-as-a-Service solution. Storage arrays are secure and located in our data centers. Each customer gets their own encryption key and workloads are completely isolated from one another. Choose between SSD, SATA and SAS drives.

Austin, TX 78744

**HOUSTON 2** 



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#### CloudTap

Tap into the cloud from your deployment or office with our private, end-to-end cloud connection service. Extend your network into the cloud for greater flexibility and secure use of cloud-based applications.



### Managed Firewalls

Our team will manage, configure and monitor your firewalls. We also provide patching and security policy auditing. We'll detect and block security threats and provide security alerts 24x7x365. We offer a one-hour hardware replacement guarantee.



#### IDS

Our Intrusion Detection Service (IDS) identifies potential threats to your data, such as Trojans, scans, botnets, malware, worms and other forms of unauthorized access. This service meets key requirements for PCI DDS, HIPPA and Sarbanes-Oxley compliance, and it updates over 53,000 signatures weekly.



#### WAF as a Service

Our Web Application Firewall Service (WAF) provides monitoring, managing and tuning of your WAF 24x7. This service provides you with immediate PCI DDS compliance and gives your customers a secure website experience.



#### **DDoS Mitigation**

Our DDoS mitigation service is an always-on, hybrid solution that monitors and learns your traffic to provide accurate detection and the shortest time to protection. The service combats both network and application-layer attacks and provides you with real-time network analysis and alerts.



## Structured Cabling

Our certified technicians do customized structured cabling installations both inside and outside our data centers. Our technicians provide world-class network cabling that allows for easy scaling, equipment installation and troubleshooting. We stand by our work with a labor and parts warranty that lasts the lifetime of your deployment.



## **Custom Physical Security**

While our premium data centers provide 8 layers of security, we install any type of additional security your organization may require. We install custom locks, plexiglass walls, biometric security, camera systems and more. We will also integrate your current security system into your deployment or office space.

**Contact Sales** today for more information on these services