



Managed services.
Nonstop.

MAILSTAR™ – SECURE, SEAMLESS MANAGEMENT OF YOUR CORPORATE E-MAIL

Is managing your internal e-mail draining your resources and wasting your employees' valuable time? Are e-mail based viruses taking down your network? Is business-critical e-mail simply not getting through to you? Do you know where to look for help? You do now – Data Foundry has a solution that will ease the pain of corporate e-mail management. It's called MailStar™.

In a recent study, more than 80% of corporate respondents ranked e-mail as much more important than the phone to their business. But many find the management of e-mail systems cumbersome. Now MailStar™ allows you to focus on your core business while we manage those pesky and unproductive e-mail problems. And with Data Foundry you can be assured that we'll be around tomorrow to help you as your business grows. As the largest business ISP in Texas we are proud to say that we have achieved increased revenue growth and profitability each year since we launched in 1994.

With a name like Data Foundry our customers have big expectations. We exceed those expectations by providing exceptional customer service and network performance with a 100% network availability guarantee.

DEPENDABLE E-MAIL TAILORED TO MEET YOUR NEEDS

With Data Foundry's MailStar service your e-mail is sitting in a hardened Data Center, and run on redundant Sun Enterprise™ servers, which have tremendous computing power. Choosing Data Foundry's MailStar service allows you to leverage the same platform that is used by Fortune 100 companies.

Data Foundry's MailStar service supports industry-leading standards-based e-mail applications such as Microsoft® Outlook™, Eudora®, and Outlook Express™. And to provide you with a cost-effective solution for your business, Data Foundry offers three levels of service. With each level you receive robust and redundant network connectivity, expert technical support, and secure remote access, all for a flat monthly fee. And, depending on the level of service you choose you receive the additional services identified on the chart on the reverse side of this page.

Antispam and Virus Protection – Data Foundry utilizes industry-standard third-party antivirus and antispam software from industry leading - companies. Since it's updated automatically online, you can be assured your service is completely up-to-date and protected against the latest virus and spam programs.

VALUE-ADDED SECURITY SERVICES

Combine your MailStar service with one of our managed firewall options to maximize security, protect your data and ensure peace of mind.

Hardware Firewall – Data Foundry offers industry-leading Cisco PIX hardware firewalls to protect your data from unwanted attackers. Our Cisco Certified Engineers provide first-class firewall management. Implemented on our routing platform, software firewalls include packet-filtering based on both network addressing and application port information.

THE DATA FOUNDRY WAY

- Dedicated team of experts to manage and monitor your corporate e-mail
- Continuously and automatically updated antispam and virus protection
- Setup completed within 48 hours
- Relentless and proactive dedication to customer service

MAILSTAR™ SERVICE FEATURES

	Bronze	Gold	Platinum
Mail Access			
SMTP	Yes	Yes	Yes
POP3	Yes	Yes	Yes
IMAP	Yes	Yes	Yes
WEBMAIL	Yes	Yes	Yes
Mail Storage			
Quota	10M	50M	200M
File attachment size limit	5M	20M	50M
Mail Retention Policy			
Read mail	30 Days	180 Days	180 Days
Unread mail	45 Days	90 Days	90 Days
General Mailbox Features			
Virus scanning	No	Yes	Yes
Spam filtering	Yes	Yes	Yes
Nicknames/aliases per mailbox	No	Yes	Yes
Message forwarding per mailbox	No	Yes	Yes
Change password per mailbox	Yes	Yes	Yes
View/edit account preferences per mailbox	Yes	Yes	Yes
Online account administration	Yes	Yes	Yes
Nightly backups per mailbox	Yes	Yes	Yes

PROACTIVE CUSTOMER SERVICE

Data Foundry's team of experts get you up and running quickly.

Instant Setup – MailStar service can be installed and ready to use within two business days. As your company grows, MailStar upgrades you instantly without service interruptions.

vmail.Data Foundry – While Data Foundry manages and monitors your e-mail, we provide you with an online administration tool that allows you to make real-time changes to your e-mail accounts. Initially, our engineers provide setup assistance to properly configure your e-mail settings. You can then access <http://vmail.Data Foundry> to make additional changes in real time. Data Foundry's Virtual Mail is easy to use, even easier than online banking, so anyone can use it. vmail.Data Foundry provides a personalized Web-based interface allowing administrators to add and remove users, and it allows all users to set spam filtering types and levels and to change their passwords.

24x7x365 Security and Support – Our technical support team gives you the comfort of knowing your e-mail system is proactively monitored and managed so your employees can work without downtime.

Service Level Agreements (SLAs) – Backed by the high performance standards of the Data Foundry hosting facilities, MailStar's SLA guarantees 100% network uptime and availability.

LET DATA FOUNDRY BE THE LAST BUSINESS ISP YOU'LL EVER NEED

We invite you to learn more about our industry expertise, technical leadership and exceptional services. Let Data Foundry manage your e-mail so you can concentrate your resources on your core business. Please call us at 1-888-TEXAS94 or visit our Web site at www.datafoundry.com.

CUSTOMER TESTIMONIAL

“Data Foundry's MailStar™ service is easy to use and highly reliable, and Data Foundry's customer support team provides outstanding service. Further, we take comfort in knowing the mail server is hosted in a highly secure Tier-1 Internet Data Center. In short, by utilizing MailStar, we can focus on our strategic priorities instead of addressing e-mail issues.”

Scott Robertson
Network Administrator, Brand Resource Strategy Group