

PRESS RELEASE

SAMSUNG AUSTIN SEMICONDUCTOR CHOOSES TEXAS.NET TO PROVIDE MANAGED INTERNET SERVICES



Texas.Net's network reliability, record of outstanding customer support key to repeat customer wins

AUSTIN, Texas – November 18, 2003 – Texas.Net today announced the return of Samsung Austin Semiconductor, L.P., as a customer in its expanding corporate client base. Samsung, a leading maker of memory chips for computers, servers and related applications, has chosen Texas.Net to support its Internet connectivity needs with high-bandwidth managed Internet services.

“Having Texas.Net provide our Internet connectivity is what it means to have peace of mind. We tried another, lower cost Internet service provider, but came back to Texas.Net for two simple reasons: system reliability and outstanding customer service,” said Mike Krzywonski, senior network analyst at Samsung Austin Semiconductor. “Even though we’re part of the global Samsung family, it just so happens that the best possible business ISP for us is located right here in Austin.

Samsung Austin is a unit of Samsung Electronics, the \$60-billion Korean high-tech giant, and is one of the few semiconductor fabs that are expanding operations in the Austin region. Texas.Net is providing Samsung with multi-megabit NxT1 (multiple T1s) service, which provides scalability, reliability and more than doubles the company’s Internet bandwidth capacity. The service will enable Samsung to carry out day-to-day business, such as e-mail and video conferencing, while supporting high-bandwidth activities, such as online semiconductor process training and remote troubleshooting of chip manufacturing tool performance.

“More and more customers tell us that their Internet connectivity has become a mission-critical aspect of their day-to-day business operations. We’ve understood this from day one; it’s the very reason we built our network for redundancy and 100% network availability,” said Jonah Yokubaitis, CEO and co-founder of Texas.Net. “Such reliability means companies like Samsung don’t have to deal with Internet outages or performance issues, and can stay focused on the important issues that directly impact their business.”

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About Samsung Electronics

Samsung Electronics Company Ltd is a global leader in semiconductor, telecommunication, and digital convergence technology. Samsung Electronics employees approximately 75,000 people in 87 offices in 45 countries. The company is the world's largest producer of memory chips, TFT LCDs, CDMA mobile phones, monitors and VCRs. Samsung Electronics consists of four main business units: Digital Media Network, Device Solution Network, Telecommunication Network, and Digital Appliance Network Business. For more information, please visit, <http://www.samsungelectronics.com>.

About Texas.Net

Texas.Net is a pioneer in the business ISP industry. Founded in 1994 – profitable then and still profitable today – Texas.Net supports over 1,000 corporate customers with unparalleled Managed Internet, Enterprise Data Center, Colocation and Disaster Recovery services. As Texas' leading business ISP, the company maintains a secure, scalable, redundant and highly available network infrastructure, with four Internet Data Centers and state-of-the-art operations in Texas' key markets: Austin, Dallas, Houston and San Antonio. Visit the company at www.texas.net, or call 1.888.TEXAS-94 for more information.

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